Discharge Planning Checklist Reimagined: Phase 1

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The Purpose

To provide a centralized report for patients within EMR to provide updated discharge planning related information

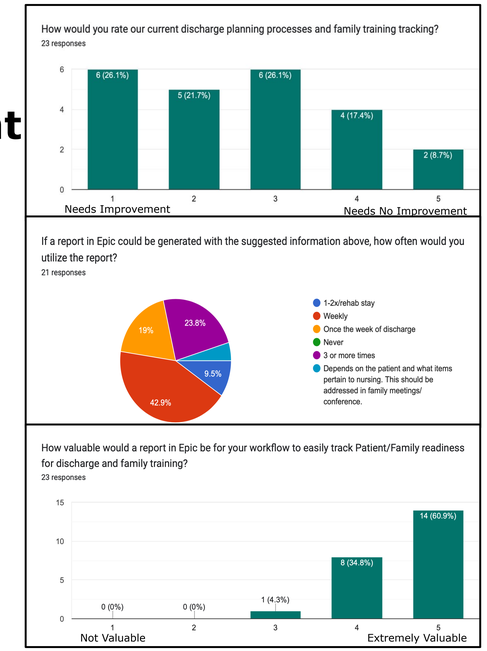
Key Content:

- Home Modification Recommendations
- DME/Supplies List
- Family Training Progress
- Community Resources

Development Process

- Research
- Surveys
- Focus Groups

Staff Survey Results Summary



The Need

Pt: "What bowel care supplies will I need?"

CM: "Has the family been trained on bowel care? Their discharge date is likely moving up because their insurance has been denied."

Pt: "Have my catheters been ordered?"

Pt: "What equipment did my OT recommend on my home eval? My wife and I can't remember."

Pt: "Where is my wheelchair coming from?"

RN: "We have a weekend discharge and the patient has questions about their equipment. Where can I find that information?"

The Interdisciplinary Discharge Planning Report Task Force

Rehab educators
Occupational therapists
Case managers
Social worker
Clinical nurse coordinators
Advanced Practice Specialists
(both PT and SLP represented)

The Intended Outcome

- An efficient way to find discharge related information across disciplines without patient/family having to read multiple notes in MyChart.
- Allows for multiple team members to address patient questions in real-time.
- Helps ensure that patient has safe plan for discharge and is involved in the planning process.
- Greater patient/family satisfaction due to improved ease of access to up-to-date information from the care team that can be accessed 24/7.

Conclusion: Identifying the needs of our patients, families and staff will help providers and patients/families ultimately feel better prepared for transitioning from the hospital through for a more collaborative and cohesive discharge planning process.

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References available upon request